

Initial Disclosure Document

Credit Broking Services

1. About Us

Firm Name: SF Parks

FCA Firm Reference Number: 570501

Trading Names:

We also trade under the following names:

- Golden Gate Trading
- Seldon's Golden Gate Trading
- Golden Gate Holiday Centre Trading
- Seldons Golden Gate Holiday Centre

Registered Address: *Banks House TY isa, Llandudno, Conwy LL30 2PL*

Telephone: *01745 883048*

Email: opsteam@sfparks.co.uk

2. FCA Authorisation

We are authorised and regulated by the Financial Conduct Authority (FCA). Our FCA Firm Reference Number is 671076. You can check our registration on the FCA's Financial Services Register at www.fca.org.uk/register or by telephoning 0800 111 6768.

3. Our Service

We are a credit broker, not a lender. We offer products from a limited panel. You can ask us for details of the lenders we work with.

4. Our Fees

We will receive a commission from the lender. We will tell you the amount before you enter into the agreement.

5. What You Should Know

Credit brokers are required by law to provide you with certain information before you enter into a credit agreement. This includes:

- Pre-contract credit information
- An adequate explanation of the credit agreement
- Information about your right to withdraw

6. Your Information

'We will use your personal information to arrange credit on your behalf. We will share your information with credit reference agencies and lenders. For full details of how we use your information, please see our Privacy Notice at www.sfparks.co.uk or request a copy from opsteam@sfparks.co.uk

6. Making a Complaint

If you wish to complain about our service, please contact:

In writing: SF Parks, Gainc Road, Towyn, Abergele, LL22 9HU b.

Telephone: 01745 833 048

Email: sales@northwalescaravans.co.uk

We will acknowledge your complaint within 5 business days and aim to resolve it within 8 weeks.

If you are not satisfied with our response, you may refer your complaint to the Financial Ombudsman Service at www.financial-ombudsman.org.uk or by telephoning 0800 023 4567.

This document was issued on:

07/05/2026

Version: 1.0